



## Rachel K. Ehrlich, Esq.



Results Beyond Dispute<sup>SM</sup>

With a multi-faceted career spanning work as a casualty and coverage attorney, insurance claims person, underwriter, and executive, Rachel brings a well-rounded perspective to all of her mediations. She has worn many hats in the dispute resolution process including serving as a decision-maker, mediator, counsel of record, party representative, plaintiff, and insurance executive with final settlement authority. This breadth gives her a deep understanding of the factors that motivate the parties involved to settle their cases. In the mediator role, Rachel is adept at building rapport with both sides through candid communication. Her expertise in property, liability, automobile coverage, regulatory compliance, and good faith claim handling has been particularly beneficial in working through insurance-related matters. An attorney stated, "Thanks to Ms. Ehrlich's Herculean and masterful travails to get this thing settled. She crafted the perfect approach to eradicate all impediments to settlement, something I truly did not believe could happen. Obviously, I'll put her on top of my Best Mediators List."

### LEGAL CAREER & PRIOR EXPERIENCE

- Neutral, Judicate West (2016-Present)
- Private Mediator and Arbitrator (2014-Present)
- Appointed mediator to the United States District Court, Northern District of California (2015-Present)
- Appointed Mediator, Superior Court of California, Alameda and Contra Costa Counties (2015-Present)
- Appointed Arbitrator and Mediator, California State Bar and Contra Costa County Bar Association Fee Arbitration & Mediation Programs (2015-Present)
- Dean, CLM Claims College School of Claims Mediation (2015-Present) Executive Council Member of and Instructor, School of Construction (2014-Present)
- Chief Claims Officer & Vice President, CAMICO Mutual Insurance Company (2013-2014)
- Senior Vice President, US Casualty Claims, Navigators Management Company (2009-2013, other positions held were Vice President Specialty Claims 2009-2012)
- Claim Legal Coverage, Managing Counsel, The Travelers Indemnity Company (1997-2009, other positions held were National Team Leader for Regulatory Compliance 2004-2006, Claim Legal Coverage Counsel 1998-2005, Staff Attorney 1997-1998)
- Associate, Robinson & Wood, Inc. (1996-1997)
- Judicial Extern to the Honorable Judge Sandra Marguiles, Alameda County Superior Court, Law & Motion Department (1996)
- Assistant Underwriter, Wexford Underwriting Managers (1992-1993)
- Claims and Office Administrator, American E&S (now known as RT Specialty 1991-1992)

### EDUCATION & PROFESSIONAL AFFILIATIONS

- J.D., University of California Law, San Francisco, CA (1996)
- B.A., University of California, Santa Cruz, Phi Beta Kappa, College Honors (1990)
- The Mediation Society, Board of Directors (2015-Present)
- ABA Committee on Mediator Ethical Guidance, Co-Chair (Present)
- ABA Committee on Mediator Ethical Guidance, Appointed Member (2015-present)
- ABA Section of Litigation, Member (2014-present)
- Alameda County Bar Association, San Francisco Bar Association (Ethics Committee), Contra Costa County Bar Association, Member (2015-Present)
- ABA Section of Dispute Resolution, Member (2014-present)
- California Dispute Resolution Council (CDRC), Member (2014-Present)

**PRACTICE AREAS**

- Claims and Litigation Management Alliance (CLM), Mediator/Arbitrator Member
- Mediation Advocacy, University of California, Guest Lecturer (2015, 2016)

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Business/Contractual; Class Actions; Construction Defects & Mold; Employment; Environmental; Insurance Coverage & Bad Faith; Government Liability; Personal Injury; Real Estate

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**ACHIEVEMENTS & AWARDS**

- Alternative Dispute Resolution, Northern California Super Lawyers (2018-2020)
- Negotiation/Mediation Process & Practice, UC Law SF, American Jurisprudence Award & CALI Award for Excellence (1996)

**HOBBIES & INTERESTS**

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Cooking interesting meals with family and friends, reading, and training their rescued dogs.

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**LOCATIONS**

Northern California, Nationwide